

# LIMITED WARRANTY AND LIMITATION OF LIABILITY

**NOTICE: This product is not warranted for commercial use.**

Decko Products warrants this product, to the original purchaser, for the initial residence in which it is installed (upon verification that it is installed correctly) to be free from defects in materials and or workmanship for a period of 1 YEAR from the date of purchase. The motor is warranted to be free from defects in materials and or workmanship for 10 YEARS from the date of purchase. With the exception that certain components wear out upon normal use are excluded from this warranty. Examples of such components are as follows but not limited to; chain, cable, logic board, wall panel, photo eyes, trolley and trolley system, sprocket, position encoder and brush & gear. As the sole and exclusive remedy for a breach of this limited warranty, if the product is found to be defective by Decko Products, Decko Products, at its option, will repair the product or replace it with an equivalent product.

**LABOR, ETC. COSTS:** Decko Products shall IN NO EVENT be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/or affixing any product, part, or component thereof.

**PRODUCT IMPROVEMENTS:** Decko Products reserves the right to change or improve its products or any portions thereof without being obligated to provide such a change or improvement for units sold and/or shipped prior to such change or improvement.

If this product should fail during the limited warranty period call 1-877-GDO-4402 toll free before removing product from installation. If the product is deemed by Decko Products to contain a manufacturer's defect covered by this limited warranty and if it is determined it cannot be fixed at the original address of installation.

**Call 1-877-GDO-4402 for a RGA # and then send product post paid to:  
Decko Products  
ATTN: Warranty Dept.  
2301 Traffic Street NE  
Minneapolis, MN 55413**

Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Defective product will be repaired or replaced with new or factory-rebuilt parts at manufacturer's sole option. Any costs to un-install or re-install the product are not covered by this Limited Warranty, and you are solely responsible for any such costs which you may incur.

In order to **ACTIVATE YOUR WARRANTY**, the original purchaser must register the product using the form on the next page or online at [www.gdohelp.com](http://www.gdohelp.com) within 30 days of purchase. A copy of the original receipt must accompany warranty registration.

ANY ABUSE, MODIFICATION OR DISSASSEMBLY OF THIS PRODUCT VOIDS THIS LIMITED WARRANTY.

DECKO DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS RELATED TO THE INSTALLATION OF THE GARAGE DOOR OR GARAGE DOOR HARDWARE. THIS INCLUDES BUT IS NOT LIMITED TO THE DOOR SPRINGS, DOOR ROLLERS, DOOR ALIGNMENT OR DOOR HINGES.

DECKO PRODUCTS SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES THAT ARISE IN CONNECTION WITH USE, OR INABILITY TO USE THIS PRODUCT.

This warranty shall not apply to damage due to acts of God, normal wear and tear, normal maintenance services and the parts used in connection with such service, lightning or conditions beyond the control of Decko Products, have been subject to negligence, abuse, accident, misapplication, tampering, alteration; nor due to