

LIMITED WARRANTY AND LIMITATION OF LIABILITY

Notice: This product is not warranted for commercial use

Decko Products warrants this product, to the original purchaser, for the initial residence in which it is installed (upon verification that it is installed correctly) to be free from defects in materials and or workmanship for a period of 1 YEAR from the date of purchase. The motor is warranted to be free from defects in materials and or workmanship for 10 YEARS from the date of purchase. With the exception that certain components wear out upon normal use are excluded from this warranty. Examples of such components are as follows but not limited to; chain, cable, logic board, wall panel, photo eyes, trolley and trolley system, sprocket, position encoder and brush & gear. As the sole and exclusive remedy for a breach of this limited warranty, if the product is found to be defective by Decko Products, Decko Products, at its option, will repair the product or replace it with an equivalent product.

LABOR, ETC. COSTS: Decko Products shall IN NO EVENT be responsible or liable for the cost of field labor or other charges incurred by any customer in removing and/or affixing any product, part, or component thereof.

PRODUCT IMPROVEMENTS: Decko Products reserves the right to change or improve its products or any portions thereof without being obligated to provide such a change or improvement for units sold and/or shipped prior to such change or improvement.

If this product should fail during the limited warranty period call 1-877-GDO-4402 toll free before removing product from installation. If the product is deemed by Decko Products to contain a manufacturer's defect covered by this limited warranty and if it is determined it cannot be fixed at the original address of installation.

Call 1-877-GDO-4402 for a RGA# and then send product post paid to:

Decko Products,
ATTN: Warranty Dept.,
2301 Traffic Street NE
Minneapolis, MN 55413

Please include a brief description of the problem and a dated proof-of-purchase receipt with any product returned for warranty repair. Defective product will be repaired or replaced with new or factory-rebuilt parts at manufacturer's sole option. Any costs to un-install or re-install the product are not covered by this Limited Warranty, and you are solely responsible for any such costs which you may incur.

In order to **ACTIVATE YOUR WARRANTY**, the original purchaser must register the product using the form below or online at www.gdohelp.com within 30 days of purchase. A copy of the original receipt must accompany warranty registration.

- **ANY ABUSE, MODIFICATION OR DISSASSEMBLY OF THIS PRODUCT VOIDS THIS LIMITED WARRANTY.**
- **DECKO DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**
- **THIS LIMITED WARRANTY DOES NOT COVER ANY PROBLEMS RELATED TO THE INSTALLATION OF THE GARAGE DOOR OR GARAGE DOOR HARDWARE. THIS INCLUDES BUT IS NOT LIMITED TO THE DOOR SPRINGS, DOOR ROLLERS, DOOR ALIGNMENT OR DOOR HINGES.**
- **DECKO PRODUCTS SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES THAT ARISE IN CONNECTION WITH USE, OR INABILITY TO USE THIS PRODUCT.**

This warranty shall not apply to damage due to acts of God, normal wear and tear, normal maintenance services and the parts used in connection with such service, lightning or conditions beyond the control of Decko Products, have been subject to negligence, abuse, accident, misapplication, tampering, alteration; nor due to improper installation, operation, maintenance, or storage; nor to excess of recommended maximums as set forth in the instructions.

Any oral statements about the product made by the seller, Decko Products, the representatives, or any other parties do not constitute warranties, shall not be relied upon by the user, and are not part of the contract for sale. Sellers' and Decko Products only obligation, and the buyer's only remedy, shall be the replacement and/or repair by Decko Products of the product as described above. Neither seller nor Decko Products shall be liable for any injury, loss or damage, direct or incidental or consequential (including but not limited to incidental or consequential damages for lost profits, lost sales, injury to person or property, or any other incidental or consequential loss arising out of the use or the inability to use the product, and the user agrees that no other remedy shall be available to it. Before using the user shall determine the suitability of the product for his/her intended use and user assumes all risk and liability whatsoever in connection therewith.

The warranty and remedy in this limited warranty is an exclusive warranty and remedy and is in lieu of any other warranty or remedy, expressed or implied, which other warranties and remedies are hereby expressly excluded, including but not limited to any implied warranty of merchantability or fitness for a particular purpose, to the extent either applies to a product shall be limited in duration to the periods of the expressed warranties given above

Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above limitation or exclusion may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

REGISTRATION CARD

Customer First Name: _____

Customer Last Name: _____

Customer Address: _____

City: _____ State: _____

Zip Code: _____

Phone Number: _____

Email Address: _____

Model Number: _____

Serial Number: _____

Place of Purchase: _____

Date of Purchase: _____

Commercial Application: Yes No

Did purchaser install the product: Yes No

If no, who installed the product?: _____

Cut along dotted line and mail card to:

Decko Products,
ATTN: Warranty Dept.,
2301 Traffic Street NE
Minneapolis, MN 55413
OR REGISTER AT WWW.GDOHELP.COM